







**Q.4 (U.S. SATISFACTION) CONTINUED**

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	<u>Satisfied</u>	<u>Dis- satisfied</u>	<u>No opinion</u>		<u>Satisfied</u>	<u>Dis- satisfied</u>	<u>No opinion</u>
2001 Apr 6-8	50	47	3	1996 Jan 5-7	24	72	4
2001 Mar 5-7	53	44	3	<b>1995</b>			
2001 Feb 1-4	51	45	4	1995 Aug 11-14	33	64	3
2001 Jan 10-14	56	41	3	1995 Jul 7-9	32	65	3
<b>2000</b>				1995 Mar 27-29	30	66	4
2000 Dec 2-4	51	46	3	<b>1994</b>			
2000 Nov 13-15	58	41	1	1994 Nov 28-29	29	67	4
2000 Oct 6-9	62	36	2	1994 Nov 2-6	30	66	4
2000 Aug 29-Sep 5	59	38	3	1994 Oct 22-25	31	66	3
2000 Aug 18-19	63	33	4	1994 Jul 15-17	33	65	2
2000 Jul 14-16	61	35	4	1994 May 20-22	33	64	3
2000 Jun 22-25	56	39	5	1994 Apr 22-24	32	65	3
2000 May 18-21	55	42	3	1994 Mar 25-27	35	62	3
2000 Apr 3-9	59	37	4	1994 Feb 26-28	36	61	3
2000 Feb 25-27	50	40	10				

**Q.4 (U.S. SATISFACTION) CONTINUED**

	<u>Satisfied</u>	<u>Dis- satisfied</u>	<u>No opinion</u>		<u>Satisfied</u>	<u>Dis- satisfied</u>	<u>No opinion</u>
<b><u>1990</u></b>				<b><u>1985</u></b>			
1990 Dec 13-							